



OUR 7 STEP EXAM FOLLOW-UP PROTOCOL

THE WYRICK OUTLOOK, INC

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Having a rock solid pending protocol for patients who leave without scheduling a start appointment is essential to your job as a TC.

We recommend the following 7 step follow up system:

DAYS SINCE EXAM APPT	TEXT	EMAIL	VOICEMAIL	LETTER
Day of Exam	~	~		
Day after Exam Appt				~
7 Days after Exam Appt	~		~	
30 Days after Exam Appt	~	~	~	~
60 Days after Exam Appt	~	~	~	~
90 Days after Exam Appt	~	~		~
120 Days after Exam Appt	~	✓		~

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